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Test Your Vocabulary Skills

Polite or Impolite Sentences – Buying a Ticket at the Train Station

Tick polite sentences and put a cross next to impolite sentences. Then find 12 matching sentences: one polite and one impolite:

- a) Can I help you, madam?
- b) Type in your PIN number.
- c) I want a non-smoking seat.
- d) Is it possible for me to take my bike on the train with me?
- e) Could you remove your card, sir?
- f) Give me your money.
- g) What do you want?
- h) Give me a timetable for Derby to London trains.
- i) I want a return ticket to Nottingham.
- j) Excuse me – where are the toilets?
- k) I'm going to take my bike.
- l) Can I have a non-smoking seat?
- m) Is that it?
- n) Would you be able to type in your pin number, please?
- o) What?
- p) I would like a return ticket to Nottingham, please.
- q) Where are the toilets?
- r) Sit down over there.
- s) Please take a seat.
- t) Take out your card.
- u) Have you got any timetables for Derby to London trains?
- v) Would you like to pay by cash or debit card?
- w) Sorry, would you mind repeating that, please?
- x) Is that everything?

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Answers:

- polite: a) Can I help you, madam?
impolite: g) What do you want?
- polite: n) Would you be able to type in your pin number, please?
impolite: b) Type in your PIN number.
- polite: l) Can I have a non-smoking seat?
impolite: c) I want a non-smoking seat.
- polite: d) Is it possible for me to take my bike on the train with me?
impolite: k) I'm going to take my bike.
- polite: e) Could you remove your card, sir?
impolite: t) Take out your card.
- polite: v) Would you like to pay by cash or debit card?
impolite: f) Give me your money.
- polite: u) Have you got any timetables for Derby to London trains?
impolite: h) Give me a timetable for Derby to London trains.
- polite: p) I would like a return ticket to Nottingham, please.
impolite: i) I want a return ticket to Nottingham.
- polite: j) Excuse me – where are the toilets?
impolite: q) Where are the toilets?
- polite: x) Is that everything?
impolite: m) Is that it?
- polite: w) Sorry, would you mind repeating that, please?
impolite: o) What?
- polite: s) Please take a seat.
impolite: r) Sit down over there.